



*Technology Committee
Standing Report*
District Governance Senate

Date: November 3, 2025

Attendees: Dave Richert, Adrienne Duarte, Aaron Albright, Jonna Schengel, Arianna Kennedy, Iris Flores, Jeremy Mallouf, Dominic Garcia.

Meeting(s) Report:

1. Program Review:

Dave Richert informed the committee that the program review was submitted on time, no above base funding requests were made.

2. Staffing:

Dave reported that interviews for the IT Technician role are complete with reference checks underway, and the IT Specialist Senior position has just closed; applicants will soon be reviewed and interviewed.

3. Current Projects:

Dave reported that the Papercut implementation, MyGiant cutover, and the computer lab refresh including Windows 11 update are finishing up soon or completed. Current initiatives include the final prep for BannerWeb 9, upgrades to BDMS and DegreeWorks, and early development of the new website.

4. Upcoming Projects: Dave talked about the plan to move single-sign-on authentication from Portalguard to MS Entra, the cutover to BannerWeb 9 in January, updating employee computers to Windows 11, and building out a new account provisioning/deprovisioning process.

5. WebHelp Desk:

Tech Services is evaluating alternative solutions to optimize user experience and refine request categorization. The current Helpdesk System is outdated, lacks integration with other platforms, and will soon become much more expensive.

6. Data Governance:

Dave explained that as part of the strategic plan's goals for Data Governance, the institution is launching a comprehensive audit of its data collection. This effort aims to enhance data accessibility, build trust, and support informed decision-making.

7. MyGiant cutover and feedback:

Dave solicited feedback from the group on the new MyGiant portal, leading to discussions about widget visibility, user onboarding, and recent modifications to Canvas related widgets based on faculty and student input.

Recommendation(s) for Possible Action Items: None